



# CLEARVIEW

## Aluminium Windows & Doors



## TERMS & CONDITIONS

### 1. GENERAL

Clearview Aluminium Windows & Doors offers to supply goods to you only on the following terms which apply to all customers.

Please note that no Clearview Aluminium Windows & Doors employee has any authority to accept any terms you may suggest that are different from the following terms.

If you accept a Clearview Aluminium Windows & Doors quotation to supply goods and/or services both Clearview Aluminium Windows & Doors and you are bound by this contract.

You acknowledge that you rely on these terms only and that you have not relied on any representations made to you prior to or at the time of entering this contract.

All measurements on quote are for Aluminium sizing's and diagrams are viewed from the outside of buildings.

If you do not have a 30-day account with Clearview Aluminium Windows & Doors we require a 50% deposit on acceptance and the balance payable prior to delivery/installation.

### 2. WARRANTY

Clearview Aluminium Windows & Doors is a member of the Australian Window Association and as such conform to an Industry Code of Conduct designed to protect consumers.

Subject to the conditions and limitations below Clearview Aluminium Windows & Doors guarantees its products against defects arising from faulty workmanship or materials for six years from the date of delivery or installation.

For the purpose of this warranty "the product" can mean a window or door product ordinarily manufactured and sold by Clearview Aluminium Windows & Doors.

### 3. CONDITIONS AND LIMITATIONS

1. The product is installed in accordance with the relevant Australian Standards and building practice. Unless otherwise specifically confirmed in writing, Clearview Aluminium Windows & Doors accepts no responsibility for waterproofing and/or re-sealing of penetrations and such remains the responsibility of others.
2. The product has been maintained according to Clearview Aluminium Windows & Doors maintenance recommendations and has not been subject to misuse, physical abuse, or neglect.
3. In respect of window and door products, this guarantee is void if Clearview Aluminium Windows & Doors insect screens, safety screens and have not been manufactured and fitted by Clearview Aluminium Windows & Doors installers or personnel nominated by Clearview Aluminium Windows & Doors;
4. Manufacturing standards and tolerances are not deemed defects, nor are industry variations in the colour of aluminium componentry.
5. Clearview Aluminium Windows & Doors accept no responsibility for glass breakage (except for faulty workmanship or materials). Toughened glass, float glass and laminated glass is guaranteed against defects and degradation for 6year, aluminium powdercoated framework is covered for 6years.
6. Moving parts, where applicable, which wear out as part of normal use are guaranteed for 1year.
7. This Guarantee is limited to the repair or replacement of the faulty product at the company's discretion but does not extend to the installation or refinishing of a replacement product. No liability is accepted by Clearview Aluminium Windows & Doors for personal injury, loss or claim or property damage, installation costs, material, or other costs (whether special, consequential or otherwise) howsoever caused or arising whether direct or indirect.
8. This guarantee is in addition to all other rights and remedies in respect of this product to which you are entitled under the Competition and Consumer Act 2010 (Cth).
9. All warranty claims must be submitted within 1month of the defect arising in the product.

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